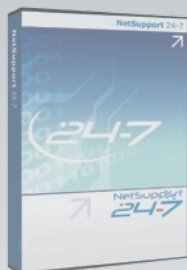
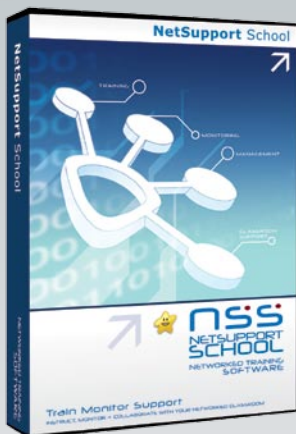




Asset Management



On Demand Remote Support



Classroom Instruction



PC Remote Control



Desktop Protection

## Background

Loyola Academy, a Jesuit college preparatory school in Wilmette, Illinois, was established in 1909. As one of 48 Jesuit High Schools in the country, we seek the full and harmonious development of the whole person; educating young people to be leaders in service, women and men for others.

The Loyola Academy has an extensive set of technology resources and personnel. There are over 300 computers networked within the school, each with access to shared printers, files, and the Internet. There are five student computer labs, including our state-of-the-art Global Communications Center.

Loyola's REAL Tech Program has equipped over seventy faculty members with laptop computers and built multimedia classrooms throughout the building. Our Technology Staff Development Program offers dozens of different workshops to faculty and staff throughout the year.

## The Challenge

Our first issue was the build-out of a new computer lab with 35 stations in a space that was u-shaped. Monitoring of students was an issue as well as placement of an overhead projector for instruction in the lab.

We have a computerized language lab with screen-sharing software, and the idea was to find something to solve our overhead projection difficulties. At the same time, we were launching a wireless Tablet PC program and were also interested in collaboration features.

## NetSupport Solution

For the computer lab, we chose NetSupport over other applications because it performed well in the lab and in conjunction with our desktop security software. We were able to beta-test the application on 25 machines for a 30-day period, which was a realistic field test. Customer support for answering questions was readily available at the time. In addition, a colleague was happy with the NetSupport installation at his school.

Functionality and cost were key factors in our decision in regard to the Tablets.

We currently have NetSupport School installed in two computer labs, on a Tablet PC cart, and a computer in the front lobby which displays marketing video about Loyola Academy. The purpose of the lobby installation is to monitor and control that machine remotely from our tech department office. We are considering an install in a drop-in computer lab, to aid the lab coordinator in monitoring students at that location.

The status of all installs is very good. We're still learning about the specific capabilities of the software but are pleased with what we've tried thus far.

## Benefits

The value of adding NetSupport to our network is that teachers can do just what you say they will be able to do: namely, instruct, monitor, and collaborate with students, either in a computer-lab setting or a classroom with Tablet computers or in the remote lobby computer.

Our gains are in both productivity and profitability. To every station in the new computer lab, we have projection capabilities which are much better than could have been realized with an overhead projector. We have full collaboration between teacher & students with the Tablet PC's while using the same software in a computer lab with desktop PC's. Not having to make an additional software purchase for screen-sharing in the lab and collaboration with the Tablet PC's has lowered our TCO.

For more information on NetSupport School and to download a free classroom evaluation license, visit [www.netsupportschool.com](http://www.netsupportschool.com)